Particulars

About Your Organisation

1.1 Name of your organization

Etablissements Fr. Colruyt - Etablissementen Fr. Colruyt

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- ☐ Oil Palm Growers
- ☐ Palm Oil Processors and/or Traders
- ☐ Consumer Goods Manufacturers
- ☑ Retailers
- ☐ Banks and Investors
- ☐ Social or Development Organisations (Non Governmental Organisations)
- ☐ Environmental or Nature Conservation Organisations (Non Governmental Organisations)
- ☐ Affiliate Members
- ☐ Supply Chain Associate

1.3 Membership number

3-0063-14-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers

Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- ☐ Wholesaler
- ☑ Retail
- ☐ Food service providers
- ☐ Own-brand
- ☐ Third party brands
- ☐ Biofuels
- ☐ Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Belgium, France, Luxembourg

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

5,076.00 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

532.40 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

5,608.40 Tonnes

2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher				
2.3.2	Book and Claim from Independent Smallholder	377.90	341.40		
2.3.3	Mass Balance	2432.90	180.10		
2.3.4	Segregated	2264.40	10.90		
2.3.5	Identity Preserved	0.80			
2.3.6	Total volume	5076.00	532.40		

2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

2.5.1 Africa --%
2.5.2 Australasia --%
2.5.3 Europe (incl. Russia) 100%
2.5.4 North America --%
2.5.5 South America --%
2.5.6 Middle East --%
2.5.7 China --%
2.5.8 India --%
2.5.9 Indonesia --%
2.5.10 Malaysia --%
2.5.11 Rest of Asia --%

Time-Bound Plan

3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2013

3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2014

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2018

Comment:
By end of 2018

3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?

Belgium, France, Luxembourg

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

Yes

4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start

Already with trademark: spreads (e.g. chocolate spread). No concrete future plan or other product ranges.

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

We are working to achieve in priority 100% RSPO mass balance or segregated crude palm oil in our products by the end of 2018. Therefore, we will
take the following actions:
- Engaging our suppliers to the RSPO's vision of "making sustainable palm oil the norm" and making them aware of their role in the supply chain, so we can strive for a common goal. Making sure that all our suppliers are RSPO member and certified according the RSPO's standards.
- Gaining more insight in the source of the primary product: we like to know the palm oil supplier/producer/mill and country of origin of the palm oil used in our private brand end products. We want to increase the transparency in our supply chains.
- Stressing the importance of meeting our interim milestones and commitments towards sustainable palm oil among our buyers and quality managers for making sustainable palm oil the norm.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- ☑ Water, land, energy and carbon footprints
  Uploaded file: R-Policies-to-PNC-waterland.pdf
  Related link: www.colruytgroup.com/wps/portal/cg/en/home/stories/recycling-wastewater-rainwater-drinking%20water/recycling-wa
- ☐ Water, land, energy and carbon footprints
- ☑ Ethical conduct and human rights
  No file was uploaded
  Related link: www.colruytgroup.com/wps/portal/cg/en/home/stories/?p_topic=human-society
- ☑ Labour rights
  No file was uploaded
  Related link: www.colruytgroup.com/wps/portal/cg/en/home/stories/better-working%20conditions-important-for-everyone/better-wo
- ☐ Stakeholder engagement
- ☐ None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certifie sustainable palm oil and oil palm products? What languages are these guidelines available in?

Comment:
- yearly we send a letter to our suppliers
- the letter is in 3 languages: Dutch, French and English

Uploaded files:
R-Policies-to-PNC-guidlinetouptake.pdf

GHG Footprint

8.1 Are you currently reporting any GHG footprint?

Yes

Uploaded files:

No files were uploaded

Link to Website
www.colruytgroup.com/wps/portal/cg/en/home/stories/co2-reduction/co2-reduction/

No

Please explain why

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

Do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

- As a retailer, the main obstacle is to have complete transparency in the supply chain, because of the complexity of the chain and the use of derivates coming from different origins, etc., (traceability). - Some derivates (palm kernel oil) are not yet available in RSPO MB or SG. Sometimes it is impossible to go faster than the industry. - If other clients of a supplier are not yet asking for certified palm oil, it can be more complicated for us to motivate the supplier to switch to RSPO - Different systems (RSPO, RSPO Next, POIG, etc.) and discussions between NGO's make the implementation more difficult. One system accepted by all the stakeholders will be more efficient and convenient, also for the consumers.

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

No

3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

- Uploaded files:
  Website links 2.pdf